

CITIZEN'S CHARTER

GS MEDICAL COLLEGE & HOSPITAL

NH-09, Pilkhuwa, Dist. Hapur (U.P.) - 245304

Permitted - **GS UNIVERSITY** by Govt. of Uttar Pradesh



Phone Numbers

- TollFree No 18001803009
- Inquiry 0122-2327400
- Blood Bank 7055514793

Timings

- OPD 9 am to 4 pm
- Casualty 24 hrs
- Visitors 3 pm to 6 pm

Indoor Accommodation

- General wards
- Semi-Private rooms
- Deluxe rooms





CITIZEN'S CHARTER

Departments

- General Medicine
- Pediatrics
- Pulmonary Medicine
- Dermatology
- Psychiatry
- General Surgery
- Orthopaedics
- Ophthalmology
- Otorhinology (ENT)
- Obstetrics & Gynaecology
- Anaesthesia
- Radiology
- Emergency Medicine

Super Speciality Hospital

- Pediatric Surgery
- Neuro Surgery
- Urology
- Cardiology
- Neurology
- Plastic Surgery
- Cancer Research Institute
- Burn Unit
- Nephrology & Dialysis
- Gastroenterology

Future Super-specialties

- Cornea & Eye Banking
- Sterility & IVF Clinic

Laboratory Sciences

- Biochemistry
- Blood Bank
- Hematology
- Histopathology
- Cytology
- Metabolic Research
- Microbiology
- Molecular PCR
- Serology
- Virology
- Parasitology
- Immuno Histo Chemistry

Major Equipment

- Cath Lab
- 128 Slice CT Scanner
- 1.5 Tesla MRI Scanner
- Dialysis units
- Holmium Laser
- OCT in Ophthalmology

Intensive Care

- Coronary Care
- Neonatal Care
- Pediatric Care
- Respiratory Care
- Surgical Care
- Medical Care
- Obstetrical Care
- Emergency ICU

Health Packages

- Basic Health Checkup
- Master Health Checkup
- Executive Health Checkup
- Diabetic Health Checkup



HEALTHCARE WITH A HEART:

- My idea of education is to teach in the best way. I invite all of you to be a part of this journey.
- G S Medical College & Hospital, a venture of Shri Jaipal Singh Sharma Trust, leads a dedicated team of learners and educators toward creating new landmarks in the field of Medical education and healthcare, to provide immense opportunity in the field of research work in medicinal plants and to provide best and authentic healthcare to our society.



• Shri Jaipal Singh Sharma Trust was made and executed on 22 October 2013, by Shri Ganga Saran Sharma in the memories of his father Late. Shri Jaipal Singh Sharma, as a non-profit organization with the help of a group of dedicated, generous, and enterprising men commences an ambitious program in the field of medical and nursing education. It was instituted with the aim to co-operate, promote and render assistance to organizations, and institutions for better and mutual comprehension and help them in our/their growth and stability to run, maintain and assist any medical institution, nursing homes, clinics or grant assistance to needy persons so that they can get medical services in a best possible way.

ABOUT GS MEDICAL COLLEGE & HOSPITAL:

GS Medical College & Hospital has been permitted by the Ministry of Health & Family Welfare, Government of India dated 31st May 2017 with an annual intake of 150 MBBS students for the academic year 2017-18 under section 10A of the IMC Act, 1956 under Chaudhary Charan Singh University, Meerut. GSMC&H is now affiliated with Atal Bihari Vajpayee Medical University, Lucknow from Academic Session 2021-22. GOI also permitted post-graduate course in all clinical departments in 2021. Ist batch of PGs was admitted in March 2022 and IInd batch in November 2022. Besides, a Cancer Research Institute has been established where exclusive care of cancer patients is being delivered. Recently NMC has permitted 100 additional seats (150 to 250 seats) vide letter No. NMC/UGI/2024-25/000044 dated 26-06-2024.

GSMC&H is a leading Educational institution based out of Pilkhuwa, Hapur, Delhi NCR. A venture of the renowned Shri Jaipal Singh Sharma Trust, GSMC&H has established itself as a high-quality education provider with a focus on holistic learning and imbibing competitive abilities in students.

GS Medical College & Hospital brings together a dedicated team of Doctors, nurses, and other healthcare professionals to provide the highest standards of medical treatment. Our extensive infrastructure comprises 11 modern operating theatres, 1130 beds (teaching beds are 955), including comprehensively equipped intensive care beds and various investigative facilities.

VISION:

To be recognized as the Premier Institute of Excellence providing quality education, research, and healthcare facilities to the population. GS Medical College & Hospital is committed to delivering high-quality personalized care to people of all age groups and in every stage of life.

MISSION:

Impart knowledge & skills to students through excellent faculty, good infrastructure, technology, and collaborative teaching and research. The institute's mission is to provide outstanding and affordable medical care in a patient-friendly environment and in a spirit of compassion for all.

To be the hospital of choice for patients, doctors, and employees in North India because of our quality of patient care and excellent services.

DEPARTMENT:

- Anatomy
- Physiology
- Biochemistry
- Pharmacology
- Pathology
- Microbiology
- Forensic Medicine
- Community Medicine
- General Medicine
- Paediatrics
- Respiratory Medicine
- Dermatology
- Psychiatry
- General Surgery
- Orthopaedics
- Ophthalmology
- Oto-rhino-laryngology(ENT)
- Obstetrics & Gynaecology
- Anesthesia
- Radiology
- Dentistry
- Emergency Medicine



SUPER SPECIALITY HOSPITAL:

- Pediatric Surgery
- Neuro Surgery
- Urology
- Cardiology (Cath Lab with invasive procedures)
- Plastic & Reconstructive Surgery
- Cancer Research Institute
- Sterility Clinic
- Burn Unit
- Nephrology including Dialysis
- Trauma & Joint Replacement
- Gastroenterology
- Neurology

LABORATORY SERVICES:

- Blood Bank
- Biochemistry
- Hematology
- Histopathology (Including IHC)
- Cytology
- Metabolic Research
- Microbiology
- Molecular Biology
- Serology







INVESTIGATIONS & COLLECTION OF SPECIMENS:

- Routine Investigations on All Working Days from 9 A.M. to 4 P.M.
- In Emergency, all days including Sundays & Holidays round the clock.
- Reliability and promptness of laboratory results are ensured as tests are done by automatic machines.
- Reports are made available within the shortest possible time, which will be specified

BLOOD BANK:

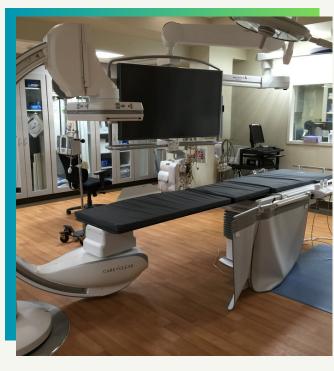
- Open for 24 hours and caters to external requests also
- A licensed blood bank is available in the hospital to cater to the requirements of the patients
- All blood samples are tested for HIV, HBV and HCV, VDRL, in addition to Grouping and Cross Matching



EQUIPMENT AND FACILITIES:

This hospital has the following services available:

- CATH LAB
- HOLTER
- ELECTROCARDIOGRAM (ECG)
- TREADMILL TEST (TMT)
- 2D ECHOCARDIOGRAPHY (2D ECHO)
- DIGITAL X-RAY
- ULTRASONOGRAPHY
- COLOR DOPPLER
- 128 SLICE CT SCANNER
- 1.5 TESLA MRI SCAN
- MAMMOGRAPHY
- PHYSIOTHERAPY UNIT
- DIALYSIS UNIT
- NEONATAL INTENSIVE CARE UNIT (NICU)
- PAEDIATRIC INTENSIVE CARE UNIT (PICU)
- MEDICAL INTENSIVE CARE UNIT (MICU)
- SURGICAL INTENSIVE CARE UNIT (SICU)
- RESPIRATORY INTENSIVE CARE UNIT (RICU)
- CORONARY CARE UNIT (CCU)
- BURN INTENSIVE CARE UNIT (BICU)
- ELECTROENCEPHALOGRAM (EEG)
- ELECTROCONVULSIVE THERAPY (ECT)
- LASER TREATMENT
- PHOTOTHERAPY TREATMENT FOR DERMA PATIENTS
- AUDIOMETRY
- SPEECH THERAPY
- PULMONARY FUNCTION TESTS (PFT)
- DIFFUSING CAPACITY FOR CARBON MONOXIDE (DLCO)
- OPTICAL COHERENCE TOMOGRAPHY (OCT)
- LAPAROSCOPIC SURGERIES
- ENDOSCOPY
- COLONOSCOPY
- C-ARM
- CENTRAL STERILE SUPPLY DEPARTMENT (CSSD)
- Linear Accelerator in Cancer Research Institute
- PET CT Scan
- In house Biomedical Engineer is available for all the equipment's.
- Charges for various tests are minimal. For poor patients, the concerned Sr. Medical Administrator along with the in charge of the Patient Service Department can waive off the charges.
- If any major/essential equipment is out of order, information regarding the same is conveyed to all departments through an inter-office notification on the Internet.
- Indications of alternate arrangements are given wherever possible.



OUTPATIENT DEPARTMENTS:

- Timings: Monday to Friday 9AM to 4PM, Saturday 9AM to 1PM.
- Every outpatient seeking treatment at the hospital is registered prior to the consultation.
- A case sheet is prepared for recording the history, symptoms, diagnosis, and treatment being provided.
- For every new patient a Unique MRD number will be generated.
- If you have been registered previously, kindly quote your Medical Record Number, while taking an appointment.
- Patients with appointment will be given a preference.
- Only emergency walk-in can be seen out of turn.
- Payments for all specialties can be made at the OP Billing Counter.

INDOOR DEPARTMENTS:

- All wards provide free indoor patient care.
- Emergency wards admit emergency cases medical and surgical problems.
- There are 2 labour rooms for conducting deliveries round the clock.
- Nurseries provide necessary care to the new borns normal as well as those born with disease.
- All indoor partients receive treatment under the guidance and supervision of Senior Doctors.
- Outside office hours, treatment is given by the doctor on duty and specialits are available on call.
- Visitors are allowed only between 5:00 p.m. to 7:00 p.m.
- Deluxe Room: GS Medical College & Hospital deluxe room comprises of an airconditioned room with an attached washroom. The Room provides a television, telephone, mechanized patient's cot, wardrobe, and an attendant couch.
- A/C Single Room: This is an individual air Conditioned room with an attached washroom. The Room provides Television, telephone, and an attendant couch.
- Semi-Private Room: Room with two beds separated by a screen and has a common washroom. The room is also provided with a television, telephone, and couch.
- General Ward: The ward is comfortable, and ventilated as per patient requirements and it is fully equipped with health monitoring systems and sufficient manpower. Facilities are catered as per the patient's needs/diagnosis, age, comfort, and other essential factors. At most of the medical facilities, there are separate male and female general wards.



TPA AND CASHLESS TRANSACTIONS:

- We are empaneled with most of the renowned Insurance Companies, ESIC, ECHS & TPA's, Ayushman Bharat Yojana, UP Police employees Retired personnel, and other cashless transactions.
- We offer cashless treatment with most of the TPA's.
- Our Software oriented billing system will consolidate all charges for medicines/consumables/services availed by you during hospitalization.







CATH LAB:

The GS Medical College & Hospital has a state-of-the-art Cardiac Cath Lab from Allengers. Combined with the outstanding results achieved so far; the Cath Lab has played a role in catapulting the hospital to national prominence.

Our Cath Lab provides the following services:

- Diagnostic right and left heart catheterization and Angiography
- Coronary Angiography
- Coronary angioplasty and stenting
- Rotablation
- Carotid stenting
- Endovascular stent grafting for aneurysm
- Valvuloplasty
- Device closure of abnormal vascular channels
- Endo-myocardial biopsy
- Intra-aortic balloon pump





UNDERGRADUATE & POST GRADUATE TRAINING PROGRAMME:

UNDERGRADUATE TRAINING PROGRAMME:

250 Seats of MBBS Per Year from AY-2024-25

POST-GRADUATE TRAINING PROGRAMME:

- General Medicine
- General Surgery
- Anesthesiology
- Obstetrics & Gynaecology
- Paediatrics
- Ophthalmology
- Orthopaedics
- Psychiatry
- Oto-rhino-laryngology (ENT)
- Respiratory Medicine
- Dermatology
- Radio Diagnosis



OTHER ACHIEVEMENTS OF THE HOSPITAL:

- Quality Council of India Accreditation (2018)
- NABL- Microbiology Lab (2020)
- NABH Part-1Accreditation (2022)
- Permitted for 250 seats from AY 2024-25
- MD/MS Seats are Permitted in 12 Clinical Subjects by National Medical Council (NMC)

RESPONSIBILITIES OF THE USERS:

The success of this depends on the support we receive from our users. Please try to appreciate the various constraints under which the hospital is functioning:

- On an average, more than 4 lacs patients attend the OPD annually and more than 50,000 patients admitted annually in the Hospital.
- Please do not inconvenience other patients. Please help us in keeping the hospital and its surrounding neat and clean
- Please use the facilities of the hospital with care. Beware of Touts.
- The Hospital is a "No Smoking Zone" and Silence Zone".
- Visitors under the influence of alcohol are not entertained in the hospital
- Please refrain from demanding undue favors from the staff and officials as it encourages corruption.
- Please provide useful feedback & constructed suggestions. These may be addressed by the management.

GENERAL INSTRUCTIONS:

Smoking

• GS Medical College & Hospital is a "No smoking zone". Patients and their attendants are strictly prohibited from smoking on the hospital premises.

Silence:

• Silence is essential in a hospital. Even minor noises can disturb people who are not feeling well. Visitors are requested to speak softly and avoid unnecessary noise. Attendants are advised to keep down the volume on their television sets & ringtone of their Mobile. Patients' relatives are advised not to crowd the area out- side the patient rooms. Hospital staff is under instruction to take necessary steps to prevent noise and crowding.

Parking:

• Please ensure that vehicles are not parked in "No Parking Area" and they do not hinder emergency cases from immediate and quick access to the emergency department.

OTHER FACILITIES:

- Drinking Water
- Wheel chairs and trolleys are available in the OPD and Casuality.
- Two Ambulances are available to pick up patients from their places (on payment of nominal charges) and also for discharged patients.
- Stand-by Electricity Generators have been provided.
- Chemist Shops are available in the campus.
- Canteens for patients and their attendants are available.
- Adequate toilet Facilities for the use of patients and their attendants are available.
- Suggestion boxes are provided at various locations.

COMPLAINTS & GRIEVANCES:

Every grievance is duty acknowledged. We aim to settle your genuine complaints within 7 working days of its receipt. Suggestion/Complaint boxes are also provided at various locations in the hospital.

CONTACT US:

GS Medical College & Hospital NH-9, Pilkhuwa, District Hapur, Pin Code – 245304, Uttar Pradesh, India

Email: dean@gsmedicalcollege.in

Visit us at: https://gsmedicalcollege.in



THANK YOU



GS MEDICAL COLLEGE & HOSPITAL Knowledge | Research | Healthcare

Nurturing Health Building Shoolars

CONTACT US

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